Chaperone Expectations

1. Listen, follow, and enforce Second Harvest Heartland staff instructions.
2. Guide students to designated volunteer areas.
3. Remain close to students; assisting where needed and ensuring students are staying on task.
4. Second Harvest Heartland (SHH) staff is there to facilitate the volunteer activity and provide instructions for food and occupational safety; generally, it is not SHH staff’s role to monitor the youth throughout their volunteer shift.
5. Know that SHH staff may not always be in the work area as they need to be preparing materials and rotating through the different volunteer areas; as a chaperone you are the primary supervisor of your students.
6. It is the responsibility of the chaperone to be accountable for the students’ behavior and discipline as needed and directed by the group leader.
7. It is Second Harvest Heartland policy that our staff members will not be alone with a student; if a student needs to leave the volunteer area, they must be accompanied by an adult from the group.